

# Your free connection to more than 1,500 City of Los Angeles services including:

- Sanitation/Bulky Items & Electronic Waste Pick-up
- Graffiti Removal
- Street Lighting/Traffic Signals & Signage
- Homeless Encampment(s)
- Pothole Repair/Obstructions Blocking Public Right of Way
- City Programs, Frequently Asked Questions, & General City Information
- Reporting Stray Animals



## Want more?

- Include email to receive status updates on service requests.
- Meet CHIP – L.A.’s Virtual Assistant!  
It is available 24/7 to answer questions on the MyLA311 website. Just “Ask CHIP”!
- MyLA311 Mobile app can be accessed anywhere, anytime from your smart device. It’s easy. It’s convenient. And it’s free.

Access to City of Los Angeles non-emergency services and general information just got easier with the introduction of MyLA311 services. Requests entered go immediately to the department field crews for service. We offer several ways to self-serve using a computer or smart device 24x7. We can also assist you in many languages if you call 3-1-1. Call, app, or web – we are here to assist you!

## Ways to Connect with us

Download MyLA311 App for Android & iPhone devices from app stores – Free!

**MyLA311 Website:**  
[myla311.lacity.org](http://myla311.lacity.org)

**Email:** [311@lacity.org](mailto:311@lacity.org)

**Twitter/Instagram:**  
[@MyLA311](https://twitter.com/MyLA311)

**311 Call Center:**  
3-1-1 or (213) 473-3231

**Office Hours:**  
Mon – Fri: 7:00am to 7:00pm

**Weekend & Holidays:**  
8:00am to 4:45pm